



iManSys user report – working together for success

WAGNER Group GmbH



iManSys[®]

Make everyone count.

Safety through innovative fire protection

The WAGNER Group GmbH success story

Company

The WAGNER Group GmbH, based in Langenhagen, was founded in 1976 and is an international solution and system provider for high-tech fire protection systems. The family-run company specialises primarily in fire protection for the IT/data centre, warehouse and logistics, archive, museum, production, rail vehicle and hotel sectors. WAGNER employs over 500 people worldwide and is the world market tech leader for early fire detection and fire prevention.

Challenge

The organisation and implementation effort required for the numerous instructions and training courses at WAGNER needed to be reduced considerably through the use of a software solution. The central requirement was the networking of all branches and areas of activity, taking into account existing guidelines and legal requirements.

Solution

With the software module 'Instruction & Training' from iManSys, time-consuming face-to-face events are a thing of the past. All instructions and training can now be completed at a designated screen workstation, regardless of location and time. Thanks to the self-assignment function, employees can also independently access an extensive training catalogue.

Results

The use of electronic training has paid off: iManSys HSQE compliance management software has been met with broad employee acceptance, organisational and time expenditure have been reduced significantly – not least due to the broad training catalogue and the option to self-assign training content.

From the basement at home to the International Space Station

In 1976, the newly graduated Werner Wagner founded his engineering office for alarm and telecommunications technology in the basement of his parents' house in Winsen (Aller). Even the company's first major contract was tough: WAGNER was responsible for the lighting, video surveillance and detection for the outdoor facilities of the Gorleben interim storage facility.

Werner Wagner recognised the market's needs and focused his company on fire protection. The following years were characterised by the founder's unconditional will to find solutions: For example, DVG, one of the largest data centres in Germany at the time, was being equipped with outdoor surveillance.

In 1986, WAGNER presented the first aspirating smoke detector for early fire detection at Security, the world's leading trade fair for security and fire protection – it became an innovation driver for an entire industry.

In 1994, WAGNER was the first German supplier to introduce nitrogen as a natural, inert extinguishing agent, thus confirming its pioneering role in the field of extinguishing technology. The company continued to grow and the company headquarters were relocated to Langenhagen. Numerous international

projects and major orders, subsidiaries, etc. were subsequently founded in Austria, Great Britain, the USA and Canada.

WAGNER has received numerous awards for its innovative products, e.g. the GIT Security Award for its energy-saving VPSA technology for generating nitrogen.

Whether fire protection projects for rail vehicles in Saudi Arabia, fire prevention in the Bolshoi Theatre in Moscow or aspirating smoke detection systems in the International Space Station – WAGNER has become the industry's technological world market leader. As a family company, WAGNER remains true to itself: In 2016, Werner Wagner was named family business of the year, while his son Torsten Wagner has been the second managing director of the WAGNER Group GmbH since 2009. Torsten Schmacker joined the management team as commercial director in 2019. Today, the company employs over 500 people at various locations in Germany and abroad.

It is as obvious as it is self-evident that the occupational health and safety of employees as well as technical regulations play a central role in everyday work. As an innovation driver, the WAGNER Group GmbH relies on digital solutions.



**The WAGNER Group
GmbH headquarters in
Langenhagen**



Face-to-face training requires a high amount of effort

In the past, instructions and training for employees at WAGNER were organised through classic, all-day face-to-face events. With over 500 employees in various branches, managers put a lot of effort into preparation, coordination and implementation. Claudia Torney, speaker at the WAGNER Academy, explains:

»» Almost 7,000 training assignments have now been made since iManSys was introduced. This scope cannot be achieved with face-to-face events. The aim was to simplify all processes with the help of appropriate software solutions. ««

With the use of electronic instructions, both the head office and subsidiaries can be networked with all production and sales workplaces.

At the same time, it was important to comply with the Trade Association Rules for Health and Safety at Work (BG-Regeln).



With the software module 'Instruction & Training' from iManSys HSQE compliance management software, project managers have found a solution that fulfils both requirements and ideas.

After the technical and commercial framework conditions had been clarified, implementation began quickly. >

Company info

WAGNER Group GmbH

 **Client since:** 2015

 **Employees:** approx. 500

 **Industry:** Fire safety

Self-assignment as a motivational factor

When it comes to electronic training, it is crucial that content can be offered in different formats. WAGNER uses PowerPoint slides as well as videos and HTML-5 files.

All users created in the system have access to an extensive training library and can even assign certain content to themselves. Torney explains:

»» Thanks to self-assignment, all employees have the opportunity to complete training courses that interest them personally – in addition to mandatory instruction content. Naturally, this feeds their motivation to find out more about all operational topics. ««

After each successfully completed training or instruction session, the employees receive a corresponding certificate. This is specially adapted to the WAGNER corporate identity guidelines and secures the necessary documentation.

The principle of electronic instruction is very well received by project managers and employees, not least because of the reduced organisational effort and enormous time savings.

The WAGNER Group GmbH is pushing ahead with innovation and is also doing justice to its pioneering role in terms of occupational health and safety for employees.



With the iManSys software solution, we organise training and instruction sessions as well as all the qualification measures required for all employees. The numerous features are tailored to our needs and enable us to organise all our internal processes effectively.





domeba®

Everyone counts.

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